**UNIT 4**   **Recording 9**

**S = Shop assistant C = Customer**

**1 S:** Can I help you?

**C:** Yes, how much is this sweater?

**S:** Erm, let me look. It’s nineteen ninety-nine.

**C:** And where are the changing rooms?

**S:** Over there, next to the mirrors.

**C:** Thanks.

**S:** How is it?

**C:** Hmm … It’s too small. Have you got it in large?

**S:** Sorry, no.

**C:** Mmm … It really is too small. No, it isn’t right. Thanks anyway.

**S:** No problem.

**2 C:** Uh, excuse me.

**S:** Yes, can I help you?

**C:** I need one of these for my mobile. Mine doesn’t work in England.

**S:** Let’s see. What type is that?

**C:** Uh, let’s see … Well, it’s a normal SIM card, I think.

**S:** Here you are.

**C:** How much is it?

**S:** It’s eight ninety-nine. The PIN code is on the back. And the phone number is here.

**C:** Does it work on my phone?

**S:** Yes, it does. You can make local calls with it.

**C:** That’s fine. I’ll take it.

**3 S:** Can I help you?

**C:** Yes, can I try these trainers?

**S:** What size are you?

**C:** Thirty-eight.

**S:** These are size thirty-eight. How are they?

**C:** Yes, um, good, thanks. How much are they?

**S:** One hundred and twenty euros. Would you like to buy them?

**C:** One hundred and twenty? I’m not sure. I need to think about it. Thanks.

**S:** Fine. No problem.

**4 S:** Can I help you?

**C:** No, thanks. I’m just looking.